CONNECT SERIES
Tiered Managed Network Services

To ensure network efficiency, availability, security and ROI, many organizations have discovered that outsourcing network and security operations simply makes sense. The SageNet Connect Series brings clarity to Managed Network and Security Services by providing customers a suite of offerings packaged according to the customer's precise needs.

The SageNet Connect Series provides three distinct levels of coverage that allows customers to select the ideal level of services for their specific operations environment and budget:

The Connect Series:

- SageNet ClassicConnect™
- SageNet ManagedConnect™
- SageNet CompleteConnect™

	ClassicConnect	ManagedConnect	CompleteConnect
Broadband Prequalification & Provisioning	✓	✓	✓
Program Management	✓	✓	✓
Single Consolidated Invoice	✓	✓	✓
Broadband Installation	✓	✓	✓
Professional Onsite Installation	Optional	Optional	✓
24/7 Helpdesk & Support	✓	✓	✓
Network Remediation & Response	✓	✓	✓
Customer Portal & Ticketing System	✓	✓	✓
24/7 Monitoring & Alert Notification		✓	✓
Network Design			✓
Managed Firewall Service			✓
Managed VPN Service			✓
PCI Compliant Service Provider*			✓
PCI-certified ASV Scanning Services			✓
Hardware Provisioning	Optional	Optional	Optional
Security Event Monitoring & Management	Optional	Optional	Optional
Onsite Maintenance	Optional	Optional	Optional

*See service descriptions for complete details on above. *PCI services based on responsibility matrix.*

SageNet ClassicConnect™ Services

COST-EFFECTIVE, HIGH-SPEED CONNECTIVITY TO EVERY SITE IN YOUR NETWORK

ClassicConnect Services are ideal for multi-site organizations that desire a single point of contact, circuit provisioning (DSL, cable, fiber, T1, MPLS, Cellular, VSAT, BGAN, etc.) and day-to-day maintenance. Customers benefit from the simplicity of a single billing statement (rather than invoices for hundreds of circuits, from possibly dozens of providers). SageNet ClassicConnect Services include:

- Prequalification
- Provider Installation
- 24/7 Helpdesk
- Project Management
- Consolidated Invoice
- Web Portal

SageNet ManagedConnect™ Services

HIGH-SPEED CONNECTIVITY, 24/7 NETWORK MONITORING, ALERT NOTIFICATION

ManagedConnect Services are designed for customers who prefer a single point of contact for network rollout, ongoing network monitoring and real-time visibility into network status. SageNet ManagedConnect Services include all the services under ClassicConnect plus:

- Network Monitoring and Alert Notification
- Circuit Management (SageNet monitors the circuit. Should a problem arise, we immediately inform the customer and work with the service provider to resolve the issue.)

SageNet CompleteConnect™ Services

NETWORK DESIGN, VPN CONNECTIVITY, COMPLETE MANAGEMENT & SUPPORT

CompleteConnect Services provide customers full lifecycle network design, implementation, operations and management. CompleteConnect adds to ManagedConnect the following: PCI-certified Approved Scanning Vendor (ASV) Scanning Services, network design, as well as firewall and VPN management services. Solution design provides a review of business, security and bandwidth requirements – including analysis of broadband connectivity from multiple sources – to deliver the most reliable, secure and cost-effective network available.

Specialized Services

SageNet offers a variety of specialized services with dedicated subject matter experts and best-of-breed solutions to help maximize your network ROI:

- **Cybersecurity Operations** include Managed SIEM, SOC as a Service, Penetration Testing, Vulnerability Management, Security & Risk Consulting, Virtual CISO services, and more

- **IOT/Visibility** solutions that detect enterprise-wide problems and provide network standards and predictive analytics to improve the network and the end-user experience

- **Managed Wi-Fi** solutions leveraging wireless and mobility solutions to deliver real-time monitoring, management and support of mission-critical assets and wireless networks to meet the demanding requirements of your organization

- **SD-WAN/WAN Aggregation** combines IP Links (DSL, cable, etc.) to deliver increased bandwidth and higher reliability at lower costs, as well as centralized management

- **PCI Compliance Services** including PCI ASV Scanning & SAQ Assistance, and SIEM Logging

- **Digital Signage Services** include a complete range of multi-site solutions, from system design and installation to network infrastructure and centralized management

SageNet Managed Network Services

OPTIMIZED NETWORKS FOR MULTI-SITE ENTERPRISES

Every SageNet-optimized network is backed by over 30 years' experience, three US-based 24/7 NOCs, and a state-of-the-art, nationwide service and support organization. And we deliver it all with the peace of mind that comes from having a single point of contact for everything from implementation and management, to security, billing and support.

To learn more about SageNet Connect Series Solutions, visit www.sagenet.com or call 1-866-480-2263.

ConnectSeriesDS033021

Sage net
CONNECT | MANAGE | PROTECT