



Retail Security During COVID-19:

Key Findings from the Retail Industry 2020 Industry Trends Report

adapt to new ways of doing business to stay afloat. Fortinet surveyed retailers to find out how they are adapting and overcoming security challenges.

The retail industry is being hit hard by COVID-19 and organizations need to

CHALLENGES OF A COVID-19 WORLD? Retailers are adding new services and technologies to adapt to the new ways employees must work and

HOW HAVE RETAILERS ADAPTED TO THE

consumers must shop.

of retailers have added or expanded telework

have added or expanded contactless transactions

MOST COMMON TECHNOLOGY

INTEGRATIONS

Retailers have had to fast-track plans to integrate web and

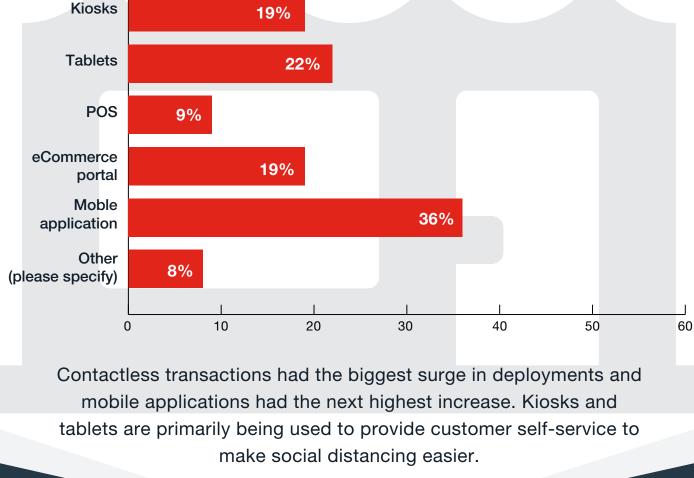
have added or expanded

eCommerce

58%

mobile applications, order delivery solutions, and other services with their point-of-sale networks.

Contactless transactions 19%



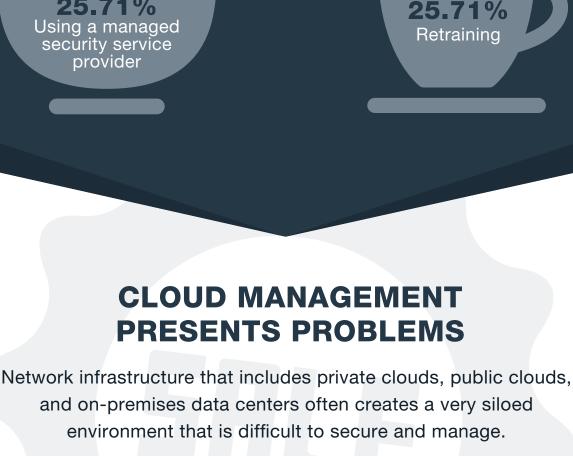
OVERCOMING STAFFING CHALLENGES 44% of survey respondents indicated that staffing is one of their biggest security challenges during COVID-19.

Employing professional Automating security services functions

Top 4 ways retailers are mitigating the cybersecurity skills gap



34.3%



Complexity of administration Cost

Survey respondents cited the following challenges with cloud computing:



55%



focus on to achieve or improve security in depth? (check top 3)."

The majority respondents plan to improve:

55% Cloud **58%** security **Application Network** security security

Get the full Retail Security & COVID-19

Industry Survey 2020 Trend Report